



we've been piloting in our **Guildford** centre

NHS manager

Royal Marine

business owner

performance manager

senior finance manager

some of our pilot volunteers

592 customers

Guildford works with

60

customers per day

Guildford works with

30

local employers

Guildford works with

I want other people to benefit from my  
spare time and skills

- volunteer

I have a **desire** to see **people** find  
something that **motivates** and **fulfils** them

- volunteer

I **enjoy** engaging with young people while  
updating my skills

- volunteer

IT experience

coaching

sales and marketing

counselling

budgeting

project management

skills our volunteers bring

support

interview preparation

stress management

building confidence

sharing experience

how our volunteers help



the first coaching session went really well. I am looking forward to my next one - thanks for setting this up!

- customer

returning to work after 36 years as a homemaker is daunting, especially as I had no IT skills. My volunteer helps me **correct mistakes** and **gives me confidence** in my new skills. What could easily have been a daunting chore is now time well spent and I am **hopeful for the future.**

- customer

the coaching has been **fantastic** – the extra one-to-one time **makes all the difference**. My volunteer helped me to **focus** and identify what I need to do.

- customer



CDG staff have been **supportive** and given me **feedback** throughout the pilot

- volunteer

a **success** for me is when someone walks  
in low and tearful and comes out **feeling**  
**valued**

- volunteer



the **increase** in my customer's **confidence**  
was **visible** after only two sessions

- CDG staff member

feedback from my customers has been  
highly positive

- CDG staff member

the knowledge and skills are an asset to  
CDG

- CDG staff member